

# Strategic National Stockpile

## H1N1 Best Practices



### Collecting Medical Countermeasure Data

Illinois has developed a tool to collect medical countermeasure data with the help of Survey Monkey, an online tool to create and publish custom surveys. Based on the recently distributed CDC Medical Countermeasure Situational Report form, Illinois created the survey to track supplies the local health departments and hospitals had in stock and what they had distributed. While compliance has not been 100%, the response has been good according to Carla Little, State SNS Coordinator. Illinois is planning to use the information to ascertain needs regarding: prepositioning more antivirals and Personal Protective Equipment at the local level, to know on-hand amounts of antivirals, to determine distribution, and track product expiring this year. For further information contact Carla Little at [carla.little@illinois.gov](mailto:carla.little@illinois.gov).

September 24, 2009



Send us your bright ideas  
at [frt5@cdc.gov](mailto:frt5@cdc.gov)



### Medication to the Uninsured and Underinsured

Alabama's Department of Public Health (ADPH) has implemented an online ordering process to improve availability of government supplied antivirals to uninsured and underinsured populations. Ordering Resources During and Emergency Response, or [ORDER](#), is available to physicians and pharmacists from a range of provider groups such as Community Health Centers, emergency rooms and pharmacies to help those in the uninsured population receive treatment that they may otherwise not be able to afford. Only valid prescriptions for treatment will be honored and must be presented at cooperating provider locations. Final determination on distribution rests with ADPH after assessments are made of number, frequency and availability of stock. Providers must agree to certain stipulations, including agreeing not sell or seek payment for these products. Although an administrative fee, not to exceed \$6, may be charged, patients that cannot afford the cost of this fee, must be provided the antiviral medication free of charge. More information on this novel system to ensure availability this target group can be found on the ADPH website or by contacting Dee Ann White at [deann.white@adph.state.al.us](mailto:deann.white@adph.state.al.us).



## Telephone Triage Resources

Telephone triage systems might be used for prescribing antiviral medication as local partners and emergency rooms could become quickly overwhelmed by informational calls. Telephone triage can help keep people out of crowded waiting rooms and inform them as to how to handle exposures or illness. Below are some websites to follow if you are considering telephone triage.

<http://www.cdc.gov/h1n1flu/callcenters.htm>

<http://newsfeed.answerstat.com/2009/05/22/swineflu.aspx>

<http://sie.stanford.edu/1/reports/hotline.pdf>

[http://www.cdc.gov/h1n1flu/guidance\\_ems.htm](http://www.cdc.gov/h1n1flu/guidance_ems.htm)



### Caring for uninsured and underinsured

The District of Columbia's Department of Health has reached out to their special needs pharmacies to help make contact with the underinsured and uninsured populations. Upon initial receipt of antivirals at the RSS warehouse, the DC DOH will split up to 5% of the total allocation to be initially pre-positioned at special needs pharmacies. Special needs pharmacies include the DC HealthCare Alliance Pharmacies and pharmacies participating in the Aids Drug Assistance Program (ADAP) for their Alliance and ADAP clients. Alliance is a DC health care program for uninsured residents. ADAP is a program that provides HIV-related prescription drugs to underinsured and uninsured individuals living with HIV/AIDS. During the spring 2009 H1N1 response, DOH had to add Tamiflu to the ADAP formulary before it could be dispensed under the ADAP program. The pre-positioning of antivirals ensured that special needs populations had access to the antivirals in an emergency situation. For further information on this program contact Kimberly Anderson Eshleman at [kimberly.anderson@dc.gov](mailto:kimberly.anderson@dc.gov).

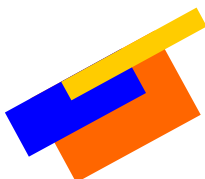


### Useful links

[http://www.cdc.gov/H1N1flu/pharmacist/pharmacist\\_info.htm](http://www.cdc.gov/H1N1flu/pharmacist/pharmacist_info.htm)

<http://www.cdc.gov/h1n1flu/recommendations.htm>

<http://www.flu.gov/vaccine/antiviralguidance.html>



We hope you find this information useful. If you have a question or comments?  
Email us at [ftr5@cdc.gov](mailto:ftr5@cdc.gov)

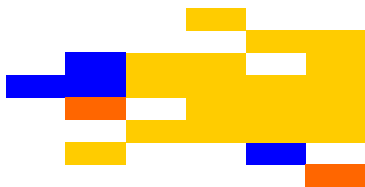


## RSS Site Selection

If your area is looking for a new RSS site or more space for stockpiling remember to follow SNS guidance. [Receiving, Distributing, and Dispensing Strategic National Stockpile Assets: A Guide for Preparedness," Version 10.02, August 2006](#) Chapter 8—Receiving, Staging, and Storing SNS Assets has details on all the planning considerations (pages 8-14 through 8-18). The document is available by chapter on the SNS Extranet under the Guidance section at <https://www.orau.gov/snsnet/guidance.htm>.

### RITS

Remember to log in to RITS once a month and ensure you have access to the system because user passwords expire every 90 days. If you need to brush up on how to use RITS you can use the RITS Online Course (ROC) materials. RITS has 24/7 availability, a streamlined order-entry process and the added functionality of the tracking system. The RITS Online Course (ROC) is a web-based tool, which provides participants with a step-by-step tutorial on RITS. To access ROC for the most updated RITS training materials, visit [rits.cdc.gov](http://rits.cdc.gov).



### TIP

*Work with your local Federally Qualified Health Centers to reach the needs of underinsured or uninsured populations.*

<http://www.cms.hhs.gov/center/fqhc.asp>



## DON'T MISS OUT!

Mark your calendar for the satellite broadcast

**Mass Antibiotic Dispensing:**

**Legal Ease**

**October 22, 2009**

**1:00 – 2:30 PM ET**

[https://www.orau.gov/snsnet/resources/MAD-XI-Flyer\\_ac.pdf](https://www.orau.gov/snsnet/resources/MAD-XI-Flyer_ac.pdf)

